

## IN the Spotlight High-Tech: A Product, a Process, or Both?

There is no universally accepted definition of "high-tech," nor is there a standard list of industries considered to be high-tech. Today nearly every industry contains some element of technology, and even the most technologically intensive industry will include low-tech elements.

Nevertheless, several groups have developed lists of industries they consider high-tech using U.S. Standard Industrial Classifications (SIC). The breadth of these lists depends on two factors: 1) the goals of the organization and its customers and 2) whether the organization ascribes to the argument that only industries that *produce* technology can be considered high-tech or to the argument that industries that *use* advanced technology processes can also be categorized as high-tech.

Any industry-based definitions of high-tech will be imperfect, but none of the definitions discussed here should be considered incorrect. The important factor to consider is the perspective from which any list is derived.

Most high-tech industry classifications have common elements, yet may vary significantly in scope. Let's consider four classifications of hightech industries developed by the following respected and often quoted organizations (see Table 1 on page 2): the American Electronics Association (AEA), RFA (formerly Regional Financial Associates), One Source Information Services Inc. (formerly Corp Tech) and the U.S. Bureau of Labor Statistics (BLS).

The different missions of these four organizations influence how they define high-tech. AEA is a trade association made up of mostly electronics and information technology companies. Its members generally produce technology and ascribe to the limited definition of high-tech based only on the nature of an industry's product rather than its process. RFA is a national consulting firm. Its clients *(continued on page 3)* 



## **IN**SIDE this issue:

- IN THE SPOTLIGHT High-Tech: A Product, A Process, or Both?
- IN LOCAL AREAS Spril Rate Drop Could Indicate Slightly Slower Economic Growth
- IN THE NEWS Personal Income Growth Accelerated During 1999

6

- IN THE WORKFORCE 8 More Jobs in Services Lead to Record April Employment
- IN BUSINESS 10 Trends in High-Tech: Workers, Wages and Establishments

Indiana Unemployment Rate for April 2000: 3.4% Up Slightly from 2.9% in April 1999

### Table 1: Four Definitions of High-Tech Industries

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Sectors	AEA	RFA	One Sou	BLS	Sectors	AEA	RFA	One Sou	BLS
Industrial Inorganic Chemicals			х	х	Misc. Electrical Equipment and Supplies			х	
Plastics Materials and Synthetics				х	Motor Vehicles and Equipment			х	х
Drugs		х	х	х	Aircraft and Parts			х	х
Soap, Cleaners and Toilet Goods			х	х	Ship and Boat Building and Repairing			х	
Paints and Allied Products			х	х	Railroad Equipment			х	
Industrial Organic Chemicals				х	Guided Missiles, Space Vehicles and Parts			х	х
Agricultural Chemicals			х	х	Search and Navigation Equipment	х	х	х	х
Misc. Chemical Products			х	х	Measuring and Controlling Devices	х	х	х	х
Petroleum Refining				х	Medical Instruments and Supplies	х	х	х	х
Fabricated Structural Metal Products			х		Ophthalmic Goods			х	
Metal Forgings and Stampings			х		Photographic Equipment and Supplies	х	х	х	х
Ordnance and Accessories, NEC			х	х	Watches, Clocks, Watchcases and Parts			х	
Misc. Fabricated Metal Products			х		Telephone Communications	х		х	
Engines and Turbines			х	х	Telegraph and Other Communications			х	
Farm and Garden Machinery			х		Cable and Other Pay Television Services			х	
Construction and Related Machinery			х	х	Communications Services, NEC	х	х	х	
Metalworking Machinery			х		Electric Services			х	
Special Industry Machinery			х	х	Gas Production and Distribution			х	
General Industrial Machinery			х	х	Combination Utility Services			х	
Computer and Office Equipment	х	х	х	х	Water Supply			х	
Refrigeration and Service Machinery			х		Sanitary Services			х	
Misc. Industrial and Commercial Machinery			х		Misc. Wholesale Trade Durable Goods			х	
Electric Distribution Equipment				х	Computer and Data Processing Services	х	х	х	х
Electrical Industrial Apparatus				х	Medical and Dental Laboratories			х	
Household Audio and Video Equipment	х		х	х	Engineering and Architectural Services			х	х
Communications Equipment	х	х	х	х	Research and Testing Services		х	х	х
Electronic Components and Accessories	х	х	х	х	Management and Public Relations			х	х

Source: Compiled by the National Association of State Development Agencies and the Indiana Department of Commerce

Table 2: Four Perspectives on High-Tech Employment, 1989 and 1999											
United States	AEA	RFA	One Source	BLS							
1989 High-Tech Employment	4,049,398	3,830,998	13,033,440	9,029,400							
1999 High-Tech Employment	5,008,666	4,817,666	14,834,912	10,416,100							
Growth in High-Tech Employment 1989–99	24%	26%	14%	15%							
Net Job Change 1989–99	959,268	986,668	1,801,472	1,386,700							
Indiana	AEA	RFA	One Source	BLS							
1989 High-Tech Employment	81,705	69,356	364,142	234,548							
1999 High-Tech Employment	74,787	75,674	412,056	274,899							
Growth in High-Tech Employment 1989–99	-8%	9%	13%	17%							
Net Job Change 1989–99	-6,918	6,318	47,914	40,351							
Source: U.S. Bureau of Labor Statistics											



#### **IN the Spotlight**

(continued from page 1) include builders and contractors, banks, insurance companies, financial services firms and government. The industries with the greatest growth potential and those reflective of their clients' interests are included in RFA's list of high-tech industries. While both AEA and RFA have narrowly defined high-tech, One Source and BLS use broader definitions that include industries with both high-tech products and processes.

One Source gathers and sells corporate information on technology firms for use in sales and marketing. As it has built its database of firms, One Source has expanded its list of what should be considered a high-tech industry. BLS is a federal agency responsible for collecting and analyzing data on the national labor force. It has defined those industries with the highest concentration of technology-based occupations, such as scientists and engineers, as high-tech industries.

Combining these four definitions, Figure 1 compares high-technology employment growth in Indiana and the United States. Using 10 years of BLS data (1989 to 1999), we can illustrate how different definitions of high-tech can show vastly different results (see Table 2 and Figure 2). The data are sorted at the three-digit SIC level.

#### The Trade Association: AEA

AEA recently released *Cyberstates 4.0*, its annual report on technology employment, based on AEA's limited definition of high-tech industries, which fall into three categories: 1) computer, communication, and electrical equipment, 2) communication services and 3) computer related services.

AEA's list is the most restrictive of the four classifications. Absent from the list are areas such as drug manufacturing, robotics, and research and testing operations. Using the AEA classification, total U.S. high-tech employment grew 24% since 1989, while Indiana sustained a loss of 8% (approximately 7,000 jobs).

The AEA results for Indiana, however, clearly illustrate the vagaries of high-tech classifications. AEA's results are largely dictated by employment changes in Indiana's household audio and video equipment sector. This is in part due to global markets drawing plants to less-expensive labor markets. However, in Indiana, reclassification of companies had a much greater impact during the period being reported. The largest reclassification occurred in 1995 when Delphi Delco Electronics Systems in Kokomo was moved out of electronics and into motor vehicles by BLS. Delphi Delco-Kokomo produces the Electronic Powertrain Control Module, which incorporates state-ofthe-art computer technology to (continued on page 4)



#### **IN the Spotlight**

(continued from page 3) measure and control the engine and automatic transmission. With this reclassification, the approximately 9,500 high-skill jobs designing and producing automotive electronics were no longer reflected in the AEA results. Without this reclassification, Indiana would have added 2,582 high-tech jobs for a growth rate of 3.2% versus the decline shown in the AEA study. According to AEA, Indiana's strongest high-tech industry, in terms of growth, is computer and data processing services.

#### The Consulting Group: RFA

RFA's high-tech sectors are similar to those selected by AEA. However, RFA does not include household audio and video equipment or telephone communications, but adds drugs and research and testing services. Under RFA's classification, Indiana's high-tech employment shows a net increase of more than 6,000 jobs since 1989, whereas AEA showed a net loss of approximately the same amount for the same time period. According to RFA, Indiana high-technology sector employment has increased every year except one since 1995. By changing just two industries, RFA data paint a far rosier picture of Indiana's hightech economy than AEA data.

#### **Information Provider: One Source**

Unlike the short lists compiled by AEA and RFA, the One Source list classifies 48 sectors as high-tech. Major additions include a number of manufacturing industries, such as metal products and transportation equipment, and several service industries.

Using a list with such a diverse collection of industries, high-tech in



Indiana takes on a much different appearance. Under the One Source definition, Indiana has a greater share of employment in high-tech sectors than the United States and an employment growth rate nearly equal to the U.S. rate. Indiana does best in the manufacturing sectors, showing gains in 22 of 33 sectors with a net increase of 31,287 jobs between 1989 and 1999. Motor vehicle and equipment employment represents the largest share of employment growth (includes firms previously coded under electronics).

Even excluding manufacturing, Indiana still had a net gain of 15,364 jobs, mostly concentrated in computer and data processing services and business services. Both the engineering and architectural services and management and public relations sectors showed strong growth, gaining more than 11,500 jobs.

#### The Research Group: BLS

As with One Source, Indiana does quite well using the BLS sectors. Since 1989, Indiana has seen a net gain of more than 40,000 jobs and a growth rate of 17%, exceeding the U.S. rate of 15%. Indiana accounts for 2.6% of national employment for these sectors. High-tech service industries are fastest-growing in Indiana and the nation (see Figure 3).

BLS has further refined its high-tech industry definition by separating sectors into two groups. Those industries with a high concentration of research-oriented occupations are labeled *intensive*, while those with a lower concentration are considered *non-intensive*. This two-tiered structure (continued on page 12)

# INCONTEXT

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#### Indiana Business Research Center

Kelley School of Business Indiana University Bloomington Campus 501 North Morton Street Bloomington, Indiana 47404 IUPUI Campus 801 West Michigan Street Indianapolis, Indiana 46202-5151 E-mail: ibrc@iupui.edu

#### Indiana Department of Commerce

One North Capitol Suite 700 Indianapolis, Indiana 46204

## Indiana Department of Workforce Development

Labor Market Information - E211 Indiana Government Center South Indianapolis, Indiana 46204

INDIANA UNIVERSITY





Indiana Department of Commerce





#### IN the Spotlight

(continued from page 4) illustrates Indiana's strength in industries using high-tech processes over those producing high technology. Like Indiana, the nation has grown faster in non-intensive industries (18%), but has also performed well in the intensive sectors (13%) since 1989. In Indiana, the motor vehicle industry is the powerhouse of the non-intensive category, while computer and data processing services are the strongest intensive high-tech industries.

The differences shown here illustrate why knowing how data are defined is essential to understanding what the data mean. Once again, those wishing for a simple answer will be frustrated. It is not the data that have failed them, but the reality of a complex system (the economy) and the human factor that must determine how to best reflect that system using data.

# IN Depth:

For all the latest state and county figures and complete time series data sets related to the Indiana economy, visit the following Internet sites:

- www.ibrc.indiana.edu/incontext
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Indiana Business Research Center Kelley School of Business Indiana University IUPUI Campus 801 West Michigan Street, BS 4015 Indianapolis, IN 46202-5151 Nonprofit Organization U.S. Postage PAID Permit No. 4245 Indianapolis, Indiana